

**Highlands County Sheriff's Office**  
**RFP No. 22-001**  
**ADDENDUM 1**

This is the Addendum 1 to RFP No. 22-001 *Comprehensive Communications System for the Highlands County Detention Facility* ("RFP"). We are soliciting and will open Proposals in accordance with the terms and conditions of the RFP on February 1, 2022 at 2:00 PM EST.

The RFP may be obtained by downloading from our website:

[http://www.highlandssheriff.org/administration/business\\_services\\_division/requests\\_for\\_proposal.php](http://www.highlandssheriff.org/administration/business_services_division/requests_for_proposal.php)

A pre-proposal meeting for this RFP was held on December 15, 2021. At that meeting several questions were posed by participants. We have also received other questions from potential proposers. This Addendum provides potential proposers with a list of all the relevant questions we have received and all of our answers, along with any relevant supporting documentation. Please note that Exhibit A provides information concerning the current contract and inmate phone calls and Exhibit B provides information regarding the number of kiosks and/or physical locations of telephone units.

Here are the relevant questions posed during the pre-proposal meeting and our answers:

**Questions posed at the main Sheriff's Office:**

Q: Regarding the future expansion of the facility, is there a time frame?

A: Funding has been procured. The next step is to secure architect and engineering services. Hopefully ground breaking will be within the next 18 months but it is hard to predict.

Q: Will the expansion be on site?

A: Yes, the intent is to build on site and connected to the existing Detention Facility.

Q: Would the facility be bigger with the expansion?

A: Our hope is the expansion will add approximately 120 beds and the pre-fab steel cells are preferred to the concrete construction.

Q: Will you provide revenue data for the phone and visitation systems?

A: We will provide, in the Addendum, a summary of the current contract provisions and current revenue data.

**Moved to Jail Intake and Medical:**

Q: Does the phone in Intake require a pin or other authorization?

A: No, it is a free phone call. They just go through prompts and they say who they are, etc. The Detention Facility does not have a preference on how the system works, as long as new intakes have availability of free calls to arrange bonds and it does not require staff to be devote time to the process. This line is recorded.

Q: Are there limits to the number of calls an inmate can make in intake?

A: No.

Q: Are the intake phone calls recorded?

A: Yes.

Q: What system do you use for managing the jail?

A: Our Jail Management System is SmartCops.

Q: Is one phone sufficient for the Intake area?

A: Yes.

Q: Will there be a need for tablets or Wi-Fi in this area (Intake and/or Medical)?

A: No, not in either Intake or Medical.

Q: Does the control room monitor phone calls?

A: No. No one in the Facility is routinely monitoring phone calls. Detectives working investigations may do so under rare circumstance but they rely on recordings most of the time.

### **Moved to Housing Units 20-21.**

Q: How many are housed here?

A: 12 in each; each is a mirror image of each other.

Currently, because these cell blocks are designated as an Intake area, all the phone calls in this area free to the inmates. Post-Covid, these housing units may revert to regular housing units.

### **Moved to Post Alpha, Housing Units 1-4.**

At this point it was discussed and decided that the Sheriff's Office in its Addendum for questions and answers will provide a listing of each housing unit, the number of beds, the number of required phones, the number of required visitation units and whether tablets will be provided in this area (need for Wi-Fi). Therefore, we have not listed each question posed concerning housing capacity (beds), or phones, visitation units or tablets (Wi-Fi) for the remainder of the tour.

### **Moved to Post Bravo, 2nd Floor, cell blocks 5-9**

Q: Do you hold any inmates for the State?

A: No, we do not hold any inmates for the Department of Corrections.

Q: Are there existing wireless hotspots in the jail now?

A: No. There is limited Wireless in Medical, only for the medication computers to upload data to our pharmacy; this is not available for any other purpose.

Q: Do each of the control rooms have Internet?

A: Yes, hard-wired, but we will not allow any of the providers to connect with the existing networks due to security concerns.

Q: Do the post deputies monitor anything for the phone system (meaning from the post control room)?

A: No, the post deputies do not monitor phone calls. Video visits are monitored in Reception and Classifications.

### **Moved to Post Charlie / Delta, Housing Units 10 and 23-24**

Q: Are cell blocks 23 and 24 identical?

A: Yes, they are identical/mirror images of each other.

### **Moved to the Jail Reception/Visitation area**

Q: Do you have the ability for all 16 visitation units to be in use at the same time?

A: Yes, however currently, due to COVID protocol, every other booth is left empty. Visitors can schedule remotely or in person here.

Q: Are onsite visits free?

A: Yes, onsite visits are free and each inmate is entitled to two visits weekly, each visit being an hour long. Any additional visits are remote visits through the vendor's online platform.

Q: Are online visits monitored too?

A: Yes, online visits are monitored from Reception too. Remote attorney visits are not monitored or recorded.

Q: Do you have a telephone deposit kiosk in the lobby here?

A: No, the only one we have is for commissary. The Detention Facility would consider adding telephone deposit kiosk with a small footprint if that was part of a vendor's proposal.

Q: Are we going to see the phone room?

A: After discussion, due to security concerns, it was decided that we were not touring the phone room.

Q: What is the operating hours?

A: It has changed often due to COVID and staffing challenges. However, current reception hours are Monday – Friday approximately 6:45 a.m. to 5:45 p.m. The Detention Facility plans to return to a 7 day a week visitation schedule in the near future and the times may vary.

Q: Is every visit an hour long?

A: Every on-site visit is an hour. The current provider offers two options for the length of remote visits with different cost structures.

Q: Currently, you are not doing onsite visitations on the weekend?

A: Currently we are not, but in normal circumstances we do weekend visitations. Also, both remote and onsite visitations are only scheduled while reception is open, because they are both monitored the same way.

Q: Do weekend schedules mirror the weekday?

A: They are slightly different because we usually only have one person monitoring on the weekend.

Q: Will you provide revenue breakdowns for remote and other visits?

A: Yes, we will provide you with significant information about the current contract and our current revenue streams. See Exhibit A.

**Moved to post G, cell blocks 14-16 and cell block 22**

Q: The 8 attorney booths, where will these be located?

A: We would like two on post G, post C/D would have also have two, post A would have two and post B would have two. They would be located outside the housing units. We are planning for the attorney booths to have remote visitation capability, so the attorney can verify they are talking to the correct client. The units on post C/D would have to be in the hallway.

Q: The attorney booth construction/acquisition will be up to the proposer, and not the County?

A: Yes, we are requesting for the attorney booths to be provided.

Q: Which ones will need to have soundproofing?

A: All of the attorney booths will need to have soundproofing. They should also have clear lines of sight into the booth from the outside and be lockable from the outside only.

Q: Is there an expectation that the tablets will work inside the cells with the door closed? Note: this was asked on Housing Unit 14, which has two-man cells with solid steel doors; HU 15 and HU 16 have similar construction.)

A: Initially the answer "Yes" was given during the tour. However, further staff discussion determined data coverage in the day room and into cells with the doors open would be sufficient. Inmates who are locked down with the doors closed would not have access to tablets in their cells. If the inmates are not locked down, the doors would be open during the day and the inmates would have access to the day room.

Q: What devices will be required inside the attorney booths?

A: We would like these to be outfitted with visitation equipment, no phones are required.

Q: Where will the attorney sit?

A: For onsite face to face visits we have other rooms for the attorneys already prepared. We are not looking for anything from the proposers regarding in person face to face type meetings. However, each of the attorney booths will need to have a terminal that can allow for remote visitations. Remote attorney visitations will work just like other remote visitations, with the exception that their visits are not monitored or recorded and a system must be in place to limit access only to defense attorney accounts. The intent would be for attorneys to be able to visit their clients remotely from the attorney's office.

**Moved to Post E and F, Housing Units 12 and 13.**

Q: Is there fiber to the facility?

A: You should not rely on using any currently installed cabling infrastructure. Local Internet and phone providers are Centurylink and Comcast. The County does have Fiber in the ground but provider will not have access to those lines for CJIS compliance. CenturyLink or Comcast would be better able to answer what data lines can be supplied.

Q: Do you want to maintain the current number of phones and kiosks?

A: Yes, we do not want to reduce the number of phones and visitation systems available to inmates. We do not currently offer tablets to inmates, and are interested in reviewing your offerings in this regard. We may not require a tablet for every inmate, but we want enough tablets to ensure that there won't be fights between inmates over them.

Other questions were received outside of the pre-proposal meeting. Here are those questions and our answers:

Q: Section VI Proposal Format Criteria refers to a Price Proposal Form found in Section VII of the RFP. There does not appear to be a form titled Price Proposal Form. Can you please provide the Price Proposal Form each proposer is to complete with their proposal in order to be fully compliant?

A: Please ignore the reference to the Price Proposal Form, there is not one. There is a Proposal Submittal Form only.

Q: The recent FCC changes have given opportunities for various rate options. For ease of evaluation between vendor's cost proposals, will the County consider mandating equal rates for all call types?

A: No, we are not requiring proposers to cite specific rates for any call type. We believe it is up to the proposer to propose how they are going to bill for inmate phone calls depending upon the call type. Proposers should be aware of FCC rules and regulations and submit proposals that do not violate any federal, state or local laws or regulations. Proposers should also be cognizant that these rules and regulations may change, so their proposal should provide a mechanism to change their proposed rate structure accordingly and explain how the financial impact of any changes would be dispersed between the proposer and the Sheriff.

Q: If yes, can the County provide the call rates desired by call type?

A: Not applicable

Q: If no, how will the County evaluate varying rate offers from multiple vendors?

A: Our methodology for scoring proposals is detailed in Section VIII. Our evaluators will be advised to score proposals based on the criteria for evaluation as set forth in this Section. Further, they will be advised to score proposals, in part, based upon the value they perceive the proposer is providing to the citizens and/or inmates paying for the service(s), the value of other services provided to all inmates as part of the proposal, and the net cost and/or commission to the Sheriff.

Q: Please confirm if vendors should respond to the Scope of Work, if so, can vendors provide response within TAB B?

A: TAB B is intended to be the section where the proposer provides a detailed response to the comprehensive communication systems set forth in the Scope of Work. The Scope of Work sets forth specific elements that are not only required of the proposer but established as requirements in the proposal itself. For example, in the Scope of Work, it states that the "...system will include at least forty-three (43) phones in various housing units....". The proposal should meet this condition as well as all others outlined in the Scope of Work.

Q: In order to provide responses to the technical requirements of the RFP, would the County please extend the page count to 100 pages?

A: We would like to limit the page count to 50 pages, however, additional pages will not automatically exclude the proposal from consideration, but it may result in a lower score.

Q: From the date of contract award, what is the County's desired timetable for installation and cutover of the new system?

A: Ideally we would have the selected vendor's system in service on the day our current contract ends. However, we realize that this is probably not possible due to wall space and other factors. However, we believe it is important that phone and visitation systems should not be down for more than a week during the cut-over. The tablet roll-out is not as time sensitive, so we will consider the proposer's recommendations, which may be done incrementally. We acknowledge that one week may not be possible in the current supply chain situation, so we are willing to work with the selected vendor on identifying storage space for staging equipment and supplies in advance of installation and we can accommodate installation work happening 12 hours a day or potentially even more if needed.

Q: Is there a maximum time limit for installing the new equipment after the old is removed?

A: See answer, above.

Q: Is there a maximum time limit to install, test and activate the new system?

A: See answer, above.

Q: In light of Covid-19 and various states' stay at home orders, would the County agree to accept an electronic signature for this proposal response in lieu of an ink signature, from someone authorized to bind the company?

A: Yes, we will accept an electronic signature so long as there is an appropriate clause or statement establishing the signor's legal authority to bind the company to the proposal terms.

Q: Section V, A. Scope of Work mentions the Contractor will also supply phones for booking and new intake housing that are recorded but allow free phone calls. Would the County please clarify what is meant by "new" intake housing?

A: Prior to Covid, the Sheriff had a designated housing unit for new male intakes who had not been to first appearance. Inmates stayed in that housing unit for up to one day and were placed in General Population if they were not released or going to make bond following first appearance. As part of pandemic operations, the Detention Facility is operating two housing units for new male intakes where they quarantine for a period of time prior to being placed into general population. Allowing for inmates to make calls to try and arrange for bond is important to overall population control. The specific housing unit or units designated for this purpose may

change as needs change, but our definition of new intake housing is those housing units used to hold inmates until they are released to general population; whether that is a one day period or a ten day quarantine period. We will keep the vendor notified of any changes regarding what housing units are being used for new intakes if and when they occur.

**Highlands County Sheriff's Office**  
**RFP No. 22-001**  
**ADDENDUM 1 – EXHIBIT A**

This is Exhibit A to Addendum 1 to RFP No. 22-001 *Comprehensive Communications System for the Highlands County Detention Facility* (“RFP”). This Exhibit A summarizes the current contract terms with our current provider and provides details of the current inmate phone system and video visitation system call volume, revenue and commissions. The Facility does not currently deploy tablets and does not have an automated inmate email system.

The current contract provider for all inmate communications system at the Facility is Global Tel\*Link Corporation (“GTL”) under a contract and several addendums. This contract expires on May 31, 2022. The contract provides for a turn-key operation including inmate telephone equipment and service and video visitation equipment and service. There is no cost to the Sheriff's Office for the equipment or maintenance. In addition, the Sheriff receives a commission, at various rates, for the inmate phone service. The last twelve months of call volume, by call type, detailing the gross revenue and commissions for the inmate phone service is attached below.

GTL has provided video visitation services to the Facility for several years. Except for the legally required free visitation services, remote and on-site visitation services are billed at \$0.40 per minute. Attached are the revenues generated for these services for the last twelve months.



Highlands County Sheriff's Office  
RFP No. 22-001  
ADDENDUM 1 - EXHIBIT A  
Inmate Call History - Last Twelve Months

**OCTOBER 2021**

<i>Call Type</i>	<i># Calls</i>	<i>Minutes</i>	<i>Billed Rate</i>	<i>Comm.</i>		
				<i>Rate</i>	<i>Revenue</i>	
Adv Pay Canada	1	5	\$ 0.6000	\$ -	\$ 3.00	\$ -
Adv Pay Interstate-Interlata	999	9,628	\$ 0.2100	\$ -	\$ 2,021.88	\$ -
Adv Pay Intrastate-Interlata	3,392	31,759	\$ 0.2500	\$ 0.14	\$ 7,939.75	\$ 4,446.26
Adv Pay Intrastate-Intralata	386	3,296	\$ 0.2500	\$ 0.14	\$ 824.00	\$ 461.44
Adv Pay Local	9,797	88,008	\$ 0.2500	\$ 0.14	\$ 22,002.00	\$ 12,321.12
Adv Pay One Call Interstate-Interlata	116	1,282	\$ 0.2100	\$ -	\$ 269.22	\$ -
Adv Pay One Call Intrastate-Interlata	145	1,789	\$ 0.2500	\$ 0.14	\$ 447.25	\$ 250.46
Adv Pay One Call Intrastate-Intralata	14	164	\$ 0.2500	\$ 0.14	\$ 41.00	\$ 22.96
Adv Pay One Call Local	231	2,923	\$ 0.2500	\$ 0.14	\$ 730.75	\$ 409.22
Adv Pay US Territories	0	-	\$ 0.2100	\$ -	\$ -	\$ -
Collect Interstate-Interlata	1	15	\$ 0.2500	\$ -	\$ 3.75	\$ -
Collect Intrastate-Interlata	84	248	\$ 0.2500	\$ 0.14	\$ 62.00	\$ 34.72
Collect Intrastate-Intralata	5	23	\$ 0.2500	\$ 0.14	\$ 5.75	\$ 3.22
Collect Local	455	3,841	\$ 0.2500	\$ 0.14	\$ 960.25	\$ 537.74
Debit Canada	0	-	\$ 0.6000	\$ -	\$ -	\$ -
Debit Interstate-Interlata	1,002	8,863	\$ 0.2100	\$ -	\$ 1,861.23	\$ -
Debit Intrastate-Interlata	2,282	16,741	\$ 0.2500	\$ 0.14	\$ 4,185.25	\$ 2,343.74
Debit Intrastate-Intralata	113	927	\$ 0.2500	\$ 0.14	\$ 231.75	\$ 129.78
Debit Local	4,073	31,902	\$ 0.2500	\$ 0.14	\$ 7,975.50	\$ 4,466.28
Debit Non-US Caribbean	1	9	\$ 0.6000	\$ -	\$ 5.40	\$ -
Debit US Territories	7	33	\$ 0.2036	\$ -	\$ 6.72	\$ -
	<u>23,104</u>	<u>201,456</u>			<u>49,576.45</u>	<u>25,426.94</u>

**SEPTEMBER 2021**

<i>Call Type</i>	<i># Calls</i>	<i>Minutes</i>	<i>Billed Rate</i>	<i>Comm.</i>		
				<i>Rate</i>	<i>Revenue</i>	
Adv Pay Canada	1	5	\$ 0.6000	\$ -	\$ 3.00	\$ -
Adv Pay Interstate-Interlata	1,354	12,589	\$ 0.2100	\$ -	\$ 2,643.69	\$ -
Adv Pay Intrastate-Interlata	3,747	34,566	\$ 0.2500	\$ 0.14	\$ 8,641.50	\$ 4,839.24
Adv Pay Intrastate-Intralata	492	3,861	\$ 0.2500	\$ 0.14	\$ 965.25	\$ 540.54
Adv Pay Local	9,209	84,848	\$ 0.2500	\$ 0.14	\$ 21,212.00	\$ 11,878.72
Adv Pay One Call Interstate-Interlata	90	1,138	\$ 0.2100	\$ -	\$ 238.98	\$ -
Adv Pay One Call Intrastate-Interlata	183	2,380	\$ 0.2500	\$ 0.14	\$ 595.00	\$ 333.20
Adv Pay One Call Intrastate-Intralata	5	64	\$ 0.2500	\$ 0.14	\$ 16.00	\$ 8.96
Adv Pay One Call Local	265	3,065	\$ 0.2500	\$ 0.14	\$ 766.25	\$ 429.10
Adv Pay US Territories	4	37	\$ 0.2100	\$ -	\$ 7.77	\$ -
Collect Intrastate-Interlata	51	128	\$ 0.2500	\$ 0.14	\$ 32.00	\$ 17.92
Collect Intrastate-Intralata	1	1	\$ 0.2500	\$ 0.14	\$ 0.25	\$ 0.14
Collect Local	466	3,597	\$ 0.2500	\$ 0.14	\$ 899.25	\$ 503.58
Debit Canada	0	-	\$ 0.6000	\$ -	\$ -	\$ -
Debit Interstate-Interlata	931	7,815	\$ 0.2100	\$ -	\$ 1,641.15	\$ -
Debit Intrastate-Interlata	2,375	18,789	\$ 0.2500	\$ 0.14	\$ 4,697.25	\$ 2,630.46
Debit Intrastate-Intralata	340	2,839	\$ 0.2500	\$ 0.14	\$ 709.75	\$ 397.46
Debit Local	5,555	47,658	\$ 0.2500	\$ 0.14	\$ 11,914.50	\$ 6,672.12
Debit Non-US Caribbean	3	11	\$ 0.6000	\$ -	\$ 6.60	\$ -
Debit US Territories	22	92	\$ 0.2077	\$ -	\$ 19.11	\$ -
	<u>25,094</u>	<u>223,483</u>			<u>55,009.30</u>	<u>28,251.44</u>

Highlands County Sheriff's Office  
RFP No. 22-001  
ADDENDUM 1 - EXHIBIT A  
Inmate Call History - Last Twelve Months

**AUGUST 2021**

<i>Call Type</i>	<i># Calls</i>	<i>Minutes</i>	<i>Billed Rate</i>	<i>Comm.</i>		<i>Revenue</i>	<i>Comm.</i>
				<i>Rate</i>			
Adv Pay Canada	2	6	\$ 0.6000	\$ -	\$ 3.60	\$ -	
Adv Pay Interstate-Interlata	1,627	15,809	\$ 0.2100	\$ -	\$ 3,319.89	\$ -	
Adv Pay Intrastate-Interlata	3,973	38,865	\$ 0.2500	\$ 0.14	\$ 9,716.25	\$ 5,441.10	
Adv Pay Intrastate-Intralata	374	2,820	\$ 0.2500	\$ 0.14	\$ 705.00	\$ 394.80	
Adv Pay Local	8,614	79,078	\$ 0.2500	\$ 0.14	\$ 19,769.50	\$ 11,070.92	
Adv Pay One Call Interstate-Interlata	85	1,098	\$ 0.2100	\$ -	\$ 230.58	\$ -	
Adv Pay One Call Intrastate-Interlata	145	1,841	\$ 0.2500	\$ 0.14	\$ 460.25	\$ 257.74	
Adv Pay One Call Intrastate-Intralata	7	63	\$ 0.2500	\$ 0.14	\$ 15.75	\$ 8.82	
Adv Pay One Call Local	180	2,062	\$ 0.2500	\$ 0.14	\$ 515.50	\$ 288.68	
Adv Pay US Territories	11	63	\$ 0.2100	\$ -	\$ 13.23	\$ -	
Collect Intrastate-Interlata	39	127	\$ 0.2500	\$ 0.14	\$ 31.75	\$ 17.78	
Collect Intrastate-Intralata	12	171	\$ 0.2500	\$ 0.14	\$ 42.75	\$ 23.94	
Collect Local	488	4,052	\$ 0.2500	\$ 0.14	\$ 1,013.00	\$ 567.28	
Debit Canada	1	4	\$ 0.6000	\$ -	\$ 2.40	\$ -	
Debit Interstate-Interlata	1,032	8,131	\$ 0.2100	\$ -	\$ 1,707.51	\$ -	
Debit Intrastate-Interlata	2,377	20,005	\$ 0.2500	\$ 0.14	\$ 5,001.25	\$ 2,800.70	
Debit Intrastate-Intralata	251	2,022	\$ 0.2500	\$ 0.14	\$ 505.50	\$ 283.08	
Debit Local	5,400	45,306	\$ 0.2500	\$ 0.14	\$ 11,326.50	\$ 6,342.84	
Debit Non-US Caribbean	3	3	\$ 0.4000	\$ -	\$ 1.20	\$ -	
Debit US Territories	7	52	\$ 0.2100	\$ -	\$ 10.92	\$ -	
	<u>24,628</u>	<u>221,578</u>			<u>54,392.33</u>	<u>27,497.68</u>	

**JULY 2021**

<i>Call Type</i>	<i># Calls</i>	<i>Minutes</i>	<i>Billed Rate</i>	<i>Comm.</i>		<i>Revenue</i>	<i>Comm.</i>
				<i>Rate</i>			
Adv Pay Canada	0	-	\$ 0.6000	\$ -	\$ -	\$ -	
Adv Pay Interstate-Interlata	1,716	17,126	\$ 0.2100	\$ -	\$ 3,596.46	\$ -	
Adv Pay Intrastate-Interlata	4,366	42,851	\$ 0.2500	\$ 0.14	\$ 10,712.75	\$ 5,999.14	
Adv Pay Intrastate-Intralata	293	2,163	\$ 0.2500	\$ 0.14	\$ 540.75	\$ 302.82	
Adv Pay Local	10,275	92,061	\$ 0.2500	\$ 0.14	\$ 23,015.25	\$ 12,888.54	
Adv Pay One Call Interstate-Interlata	77	860	\$ 0.2100	\$ -	\$ 180.60	\$ -	
Adv Pay One Call Intrastate-Interlata	132	1,553	\$ 0.2500	\$ 0.14	\$ 388.25	\$ 217.42	
Adv Pay One Call Intrastate-Intralata	16	169	\$ 0.2500	\$ 0.14	\$ 42.25	\$ 23.66	
Adv Pay One Call Local	212	2,776	\$ 0.2500	\$ 0.14	\$ 694.00	\$ 388.64	
Adv Pay US Territories	19	223	\$ 0.2100	\$ -	\$ 46.83	\$ -	
Collect Interstate-Interlata	8	73	\$ 0.2500	\$ -	\$ 18.25	\$ -	
Collect Intrastate-Interlata	62	275	\$ 0.2500	\$ 0.14	\$ 68.75	\$ 38.50	
Collect Intrastate-Intralata	0	-	\$ 0.2500	\$ 0.14	\$ -	\$ -	
Collect Local	353	3,402	\$ 0.2500	\$ 0.14	\$ 850.50	\$ 476.28	
Debit Canada	0	-	\$ 0.6000	\$ -	\$ -	\$ -	
Debit Interstate-Interlata	1,035	8,380	\$ 0.2100	\$ -	\$ 1,759.80	\$ -	
Debit Intrastate-Interlata	2,763	24,508	\$ 0.2500	\$ 0.14	\$ 6,127.00	\$ 3,431.12	
Debit Intrastate-Intralata	170	1,847	\$ 0.2500	\$ 0.14	\$ 461.75	\$ 258.58	
Debit Local	5,904	48,431	\$ 0.2500	\$ 0.14	\$ 12,107.75	\$ 6,780.34	
Debit Non-US Caribbean	0	-	\$ 0.6000	\$ -	\$ -	\$ -	
Debit US Territories	5	44	\$ 0.2100	\$ -	\$ 9.24	\$ -	
	<u>27,406</u>	<u>246,742</u>			<u>60,620.18</u>	<u>30,805.04</u>	

Highlands County Sheriff's Office  
RFP No. 22-001  
ADDENDUM 1 - EXHIBIT A  
Inmate Call History - Last Twelve Months

**JUNE 2021**

<i>Call Type</i>	<i># Calls</i>	<i>Minutes</i>	<i>Billed Rate</i>	<i>Comm.</i>		
				<i>Rate</i>	<i>Revenue</i>	
Adv Pay Canada	0	-	\$ 0.6000	\$ -	\$ -	\$ -
Adv Pay Interstate-Interlata	1,001	10,452	\$ 0.2100	\$ -	\$ 2,194.92	\$ -
Adv Pay Intrastate-Interlata	4,326	42,858	\$ 0.2500	\$ 0.14	\$ 10,714.50	\$ 6,000.12
Adv Pay Intrastate-Intralata	233	1,627	\$ 0.2500	\$ 0.14	\$ 406.75	\$ 227.78
Adv Pay Local	9,001	81,945	\$ 0.2500	\$ 0.14	\$ 20,486.25	\$ 11,472.30
Adv Pay One Call Interstate-Interlata	113	1,282	\$ 0.2100	\$ -	\$ 269.22	\$ -
Adv Pay One Call Intrastate-Interlata	204	2,510	\$ 0.2500	\$ 0.14	\$ 627.50	\$ 351.40
Adv Pay One Call Intrastate-Intralata	7	69	\$ 0.2500	\$ 0.14	\$ 17.25	\$ 9.66
Adv Pay One Call Local	225	2,980	\$ 0.2500	\$ 0.14	\$ 745.00	\$ 417.20
Adv Pay US Territories	36	362	\$ 0.2100	\$ -	\$ 76.02	\$ -
Collect Interstate-Interlata	6	90	\$ 0.2500	\$ -	\$ 22.50	\$ -
Collect Intrastate-Interlata	27	91	\$ 0.2500	\$ 0.14	\$ 22.75	\$ 12.74
Collect Intrastate-Intralata	2	5	\$ 0.2500	\$ 0.14	\$ 1.25	\$ 0.70
Collect Local	317	3,419	\$ 0.2500	\$ 0.14	\$ 854.75	\$ 478.66
Debit Canada	0	-	\$ 0.6000	\$ -	\$ -	\$ -
Debit Interstate-Interlata	800	6,535	\$ 0.2100	\$ -	\$ 1,372.35	\$ -
Debit Intrastate-Interlata	2,498	20,910	\$ 0.2500	\$ 0.14	\$ 5,227.50	\$ 2,927.40
Debit Intrastate-Intralata	170	1,448	\$ 0.2500	\$ 0.14	\$ 362.00	\$ 202.72
Debit Local	4,640	37,678	\$ 0.2500	\$ 0.14	\$ 9,419.50	\$ 5,274.92
Debit Non-US Caribbean	0	-	\$ 0.6000	\$ -	\$ -	\$ -
Debit US Territories	47	388	\$ 0.2095	\$ -	\$ 81.27	\$ -
	<u>23,653</u>	<u>214,649</u>			<u>52,901.28</u>	<u>27,375.60</u>

**MAY 2021**

<i>Call Type</i>	<i># Calls</i>	<i>Minutes</i>	<i>Billed Rate</i>	<i>Comm.</i>		
				<i>Rate</i>	<i>Revenue</i>	
Adv Pay Canada	0	-	\$ 0.6000	\$ -	\$ -	\$ -
Adv Pay Interstate-Interlata	1,278	13,332	\$ 0.2100	\$ -	\$ 2,799.72	\$ -
Adv Pay Intrastate-Interlata	4,715	45,369	\$ 0.2500	\$ 0.14	\$ 11,342.25	\$ 6,351.66
Adv Pay Intrastate-Intralata	461	3,850	\$ 0.2500	\$ 0.14	\$ 962.50	\$ 539.00
Adv Pay Local	9,740	88,377	\$ 0.2500	\$ 0.14	\$ 22,094.25	\$ 12,372.78
Adv Pay One Call Interstate-Interlata	126	1,559	\$ 0.2100	\$ -	\$ 327.39	\$ -
Adv Pay One Call Intrastate-Interlata	131	1,658	\$ 0.2500	\$ 0.14	\$ 414.50	\$ 232.12
Adv Pay One Call Intrastate-Intralata	14	163	\$ 0.2500	\$ 0.14	\$ 40.75	\$ 22.82
Adv Pay One Call Local	269	3,351	\$ 0.2500	\$ 0.14	\$ 837.75	\$ 469.14
Adv Pay US Territories	84	839	\$ 0.2100	\$ -	\$ 176.19	\$ -
Collect Interstate-Interlata	0	-	\$ 0.2500	\$ -	\$ -	\$ -
Collect Intrastate-Interlata	96	281	\$ 0.2500	\$ 0.14	\$ 70.25	\$ 39.34
Collect Intrastate-Intralata	1	3	\$ 0.2500	\$ 0.14	\$ 0.75	\$ 0.42
Collect Local	292	3,029	\$ 0.2500	\$ 0.14	\$ 757.25	\$ 424.06
Debit Canada	0	-	\$ 0.6000	\$ -	\$ -	\$ -
Debit Interstate-Interlata	817	6,762	\$ 0.2100	\$ -	\$ 1,420.02	\$ -
Debit Intrastate-Interlata	2,798	20,754	\$ 0.2500	\$ 0.14	\$ 5,188.50	\$ 2,905.56
Debit Intrastate-Intralata	208	1,636	\$ 0.2500	\$ 0.14	\$ 409.00	\$ 229.04
Debit Local	6,137	50,729	\$ 0.2500	\$ 0.14	\$ 12,682.25	\$ 7,102.06
Debit Non-US Caribbean	0	-	\$ 0.6000	\$ -	\$ -	\$ -
Debit US Territories	79	730	\$ 0.2094	\$ -	\$ 152.88	\$ -
	<u>27,246</u>	<u>242,422</u>			<u>59,676.20</u>	<u>30,688.00</u>

Highlands County Sheriff's Office  
RFP No. 22-001  
ADDENDUM 1 - EXHIBIT A  
Inmate Call History - Last Twelve Months

**APRIL 2021**

<i>Call Type</i>	<i># Calls</i>	<i>Minutes</i>	<i>Billed Rate</i>	<i>Comm.</i>		<i>Revenue</i>	<i>Comm.</i>
				<i>Rate</i>			
Adv Pay Canada	0	-	\$ 0.6000	\$ -	\$ -	\$ -	\$ -
Adv Pay Interstate-Interlata	1,542	14,580	\$ 0.2100	\$ -	\$ 3,061.80	\$ -	\$ -
Adv Pay Intrastate-Interlata	5,793	59,185	\$ 0.2500	\$ 0.14	\$ 14,796.25	\$ 8,285.90	\$ -
Adv Pay Intrastate-Intralata	404	2,948	\$ 0.2500	\$ 0.14	\$ 737.00	\$ 412.72	\$ -
Adv Pay Local	11,069	106,545	\$ 0.2500	\$ 0.14	\$ 26,636.25	\$ 14,916.30	\$ -
Adv Pay One Call Interstate-Interlata	80	1,003	\$ 0.2100	\$ -	\$ 210.63	\$ -	\$ -
Adv Pay One Call Intrastate-Interlata	115	1,396	\$ 0.2500	\$ 0.14	\$ 349.00	\$ 195.44	\$ -
Adv Pay One Call Intrastate-Intralata	8	78	\$ 0.2500	\$ 0.14	\$ 19.50	\$ 10.92	\$ -
Adv Pay One Call Local	288	3,577	\$ 0.2500	\$ 0.14	\$ 894.25	\$ 500.78	\$ -
Adv Pay US Territories	136	1,311	\$ 0.2100	\$ -	\$ 275.31	\$ -	\$ -
Collect Interstate-Interlata	3	14	\$ 0.2500	\$ -	\$ 3.50	\$ -	\$ -
Collect Intrastate-Interlata	52	149	\$ 0.2500	\$ 0.14	\$ 37.25	\$ 20.86	\$ -
Collect Intrastate-Intralata	0	-	\$ 0.2500	\$ 0.14	\$ -	\$ -	\$ -
Collect Local	91	896	\$ 0.2500	\$ 0.14	\$ 224.00	\$ 125.44	\$ -
Collect US Territories	1	15	\$ 0.2500	\$ -	\$ 3.75	\$ -	\$ -
Debit Canada	0	-	\$ 0.6000	\$ -	\$ -	\$ -	\$ -
Debit Interstate-Interlata	1,208	9,861	\$ 0.2100	\$ -	\$ 2,070.81	\$ -	\$ -
Debit Intrastate-Interlata	2,807	24,699	\$ 0.2500	\$ 0.14	\$ 6,174.75	\$ 3,457.86	\$ -
Debit Intrastate-Intralata	192	1,525	\$ 0.2500	\$ 0.14	\$ 381.25	\$ 213.50	\$ -
Debit Local	7,207	60,811	\$ 0.2500	\$ 0.14	\$ 15,202.75	\$ 8,513.54	\$ -
Debit Non-US Caribbean	0	-	\$ 0.6000	\$ -	\$ -	\$ -	\$ -
Debit US Territories	96	763	\$ 0.2100	\$ -	\$ 160.23	\$ -	\$ -
	<u>31,092</u>	<u>289,356</u>			<u>71,238.28</u>	<u>36,653.26</u>	

**MARCH 2021**

<i>Call Type</i>	<i># Calls</i>	<i>Minutes</i>	<i>Billed Rate</i>	<i>Comm.</i>		<i>Revenue</i>	<i>Comm.</i>
				<i>Rate</i>			
Adv Pay Canada	0	-	\$ 0.6000	\$ -	\$ -	\$ -	\$ -
Adv Pay Interstate-Interlata	1,467	14,243	\$ 0.2100	\$ -	\$ 2,991.03	\$ -	\$ -
Adv Pay Intrastate-Interlata	5,109	53,056	\$ 0.2500	\$ 0.14	\$ 13,264.00	\$ 7,427.84	\$ -
Adv Pay Intrastate-Intralata	209	1,527	\$ 0.2500	\$ 0.14	\$ 381.75	\$ 213.78	\$ -
Adv Pay Local	9,193	87,783	\$ 0.2500	\$ 0.14	\$ 21,945.75	\$ 12,289.62	\$ -
Adv Pay One Call Interstate-Interlata	73	870	\$ 0.2100	\$ -	\$ 182.70	\$ -	\$ -
Adv Pay One Call Intrastate-Interlata	135	1,705	\$ 0.2500	\$ 0.14	\$ 426.25	\$ 238.70	\$ -
Adv Pay One Call Intrastate-Intralata	6	84	\$ 0.2500	\$ 0.14	\$ 21.00	\$ 11.76	\$ -
Adv Pay One Call Local	267	3,086	\$ 0.2500	\$ 0.14	\$ 771.50	\$ 432.04	\$ -
Adv Pay US Territories	101	926	\$ 0.2100	\$ -	\$ 194.46	\$ -	\$ -
Collect Interstate-Interlata	0	-	\$ 0.2500	\$ -	\$ -	\$ -	\$ -
Collect Intrastate-Interlata	36	118	\$ 0.2500	\$ 0.14	\$ 29.50	\$ 16.52	\$ -
Collect Intrastate-Intralata	3	8	\$ 0.2500	\$ 0.14	\$ 2.00	\$ 1.12	\$ -
Collect Local	34	185	\$ 0.2500	\$ 0.14	\$ 46.25	\$ 25.90	\$ -
Collect US Territories	1	15	\$ 0.2500	\$ -	\$ 3.75	\$ -	\$ -
Debit Canada	0	-	\$ 0.6000	\$ -	\$ -	\$ -	\$ -
Debit Interstate-Interlata	901	7,791	\$ 0.2100	\$ -	\$ 1,636.11	\$ -	\$ -
Debit Intrastate-Interlata	2,868	24,627	\$ 0.2500	\$ 0.14	\$ 6,156.75	\$ 3,447.78	\$ -
Debit Intrastate-Intralata	128	1,034	\$ 0.2500	\$ 0.14	\$ 258.50	\$ 144.76	\$ -
Debit Local	5,972	47,904	\$ 0.2500	\$ 0.14	\$ 11,976.00	\$ 6,706.56	\$ -
Debit Non-US Caribbean	22	73	\$ 1.3973	\$ -	\$ 102.00	\$ -	\$ -
Debit US Territories	80	702	\$ 0.2097	\$ -	\$ 147.21	\$ -	\$ -
	<u>26,605</u>	<u>245,737</u>			<u>60,536.51</u>	<u>30,956.38</u>	

Highlands County Sheriff's Office  
RFP No. 22-001  
ADDENDUM 1 - EXHIBIT A  
Inmate Call History - Last Twelve Months

**FEBRUARY 2021**

<i>Call Type</i>	<i># Calls</i>	<i>Minutes</i>	<i>Billed Rate</i>	<i>Comm.</i>		<i>Revenue</i>	<i>Comm.</i>
				<i>Rate</i>			
Adv Pay Canada	0	-	\$ 0.6000	\$ -	\$ -	\$ -	\$ -
Adv Pay Interstate-Interlata	1,409	13,090	\$ 0.2100	\$ -	\$ 2,748.90	\$ -	\$ -
Adv Pay Intrastate-Interlata	4,559	46,146	\$ 0.2500	\$ 0.14	\$ 11,536.50	\$ 6,460.44	\$ -
Adv Pay Intrastate-Intralata	339	2,811	\$ 0.2500	\$ 0.14	\$ 702.75	\$ 393.54	\$ -
Adv Pay Local	9,370	89,946	\$ 0.2500	\$ 0.14	\$ 22,486.50	\$ 12,592.44	\$ -
Adv Pay One Call Interstate-Interlata	97	1,167	\$ 0.2100	\$ -	\$ 245.07	\$ -	\$ -
Adv Pay One Call Intrastate-Interlata	175	2,155	\$ 0.2500	\$ 0.14	\$ 538.75	\$ 301.70	\$ -
Adv Pay One Call Intrastate-Intralata	10	101	\$ 0.2500	\$ 0.14	\$ 25.25	\$ 14.14	\$ -
Adv Pay One Call Local	384	4,606	\$ 0.2500	\$ 0.14	\$ 1,151.50	\$ 644.84	\$ -
Adv Pay US Territories	152	1,265	\$ 0.2100	\$ -	\$ 265.65	\$ -	\$ -
Collect Interstate-Interlata	0	-	\$ 0.2500	\$ -	\$ -	\$ -	\$ -
Collect Intrastate-Interlata	37	128	\$ 0.2500	\$ 0.14	\$ 32.00	\$ 17.92	\$ -
Collect Intrastate-Intralata	4	15	\$ 0.2500	\$ 0.14	\$ 3.75	\$ 2.10	\$ -
Collect Local	26	80	\$ 0.2500	\$ 0.14	\$ 20.00	\$ 11.20	\$ -
Collect US Territories	0	-	\$ 0.2500	\$ -	\$ -	\$ -	\$ -
Debit Canada	0	-	\$ 0.6000	\$ -	\$ -	\$ -	\$ -
Debit Interstate-Interlata	783	6,429	\$ 0.2100	\$ -	\$ 1,350.09	\$ -	\$ -
Debit Intrastate-Interlata	3,206	27,087	\$ 0.2500	\$ 0.14	\$ 6,771.75	\$ 3,792.18	\$ -
Debit Intrastate-Intralata	176	1,338	\$ 0.2500	\$ 0.14	\$ 334.50	\$ 187.32	\$ -
Debit Local	7,253	56,078	\$ 0.2500	\$ 0.14	\$ 14,019.50	\$ 7,850.92	\$ -
Debit Non-US Caribbean	25	120	\$ 1.4875	\$ -	\$ 178.50	\$ -	\$ -
Debit US Territories	102	831	\$ 0.2100	\$ -	\$ 174.51	\$ -	\$ -
	<u>28,107</u>	<u>253,393</u>			<u>62,585.47</u>	<u>32,268.74</u>	

**JANUARY 2021**

<i>Call Type</i>	<i># Calls</i>	<i>Minutes</i>	<i>Billed Rate</i>	<i>Comm.</i>		<i>Revenue</i>	<i>Comm.</i>
				<i>Rate</i>			
Adv Pay Canada	0	-	\$ 0.6000	\$ -	\$ -	\$ -	\$ -
Adv Pay Interstate-Interlata	1,480	13,184	\$ 0.2100	\$ -	\$ 2,768.64	\$ -	\$ -
Adv Pay Intrastate-Interlata	4,663	49,034	\$ 0.2500	\$ 0.14	\$ 12,258.50	\$ 6,864.76	\$ -
Adv Pay Intrastate-Intralata	364	3,452	\$ 0.2500	\$ 0.14	\$ 863.00	\$ 483.28	\$ -
Adv Pay Local	8,726	85,082	\$ 0.2500	\$ 0.14	\$ 21,270.50	\$ 11,911.48	\$ -
Adv Pay One Call Interstate-Interlata	83	972	\$ 0.2100	\$ -	\$ 204.12	\$ -	\$ -
Adv Pay One Call Intrastate-Interlata	198	2,418	\$ 0.2500	\$ 0.14	\$ 604.50	\$ 338.52	\$ -
Adv Pay One Call Intrastate-Intralata	17	207	\$ 0.2500	\$ 0.14	\$ 51.75	\$ 28.98	\$ -
Adv Pay One Call Local	276	3,588	\$ 0.2500	\$ 0.14	\$ 897.00	\$ 502.32	\$ -
Adv Pay US Territories	10	94	\$ 0.2100	\$ -	\$ 19.74	\$ -	\$ -
Collect Interstate-Interlata	0	-	\$ 0.2500	\$ -	\$ -	\$ -	\$ -
Collect Intrastate-Interlata	29	104	\$ 0.2500	\$ 0.14	\$ 26.00	\$ 14.56	\$ -
Collect Intrastate-Intralata	2	8	\$ 0.2500	\$ 0.14	\$ 2.00	\$ 1.12	\$ -
Collect Local	42	86	\$ 0.2500	\$ 0.14	\$ 21.50	\$ 12.04	\$ -
Collect US Territories	0	-	\$ 0.2500	\$ -	\$ -	\$ -	\$ -
Debit Canada	0	-	\$ 0.6000	\$ -	\$ -	\$ -	\$ -
Debit Interstate-Interlata	977	7,802	\$ 0.2100	\$ -	\$ 1,638.42	\$ -	\$ -
Debit Intrastate-Interlata	2,543	22,210	\$ 0.2500	\$ 0.14	\$ 5,552.50	\$ 3,109.40	\$ -
Debit Intrastate-Intralata	318	2,306	\$ 0.2500	\$ 0.14	\$ 576.50	\$ 322.84	\$ -
Debit Local	6,452	50,528	\$ 0.2500	\$ 0.14	\$ 12,632.00	\$ 7,073.92	\$ -
Debit Non-US Caribbean	61	315	\$ 0.5905	\$ -	\$ 186.00	\$ -	\$ -
Debit US Territories	89	764	\$ 0.2100	\$ -	\$ 160.44	\$ -	\$ -
	<u>26,330</u>	<u>242,154</u>			<u>59,733.11</u>	<u>30,663.22</u>	

Highlands County Sheriff's Office  
RFP No. 22-001  
ADDENDUM 1 - EXHIBIT A  
Inmate Call History - Last Twelve Months

**DECEMBER 2020**

<i>Call Type</i>	<i># Calls</i>	<i>Minutes</i>	<i>Billed Rate</i>	<i>Comm.</i>		<i>Revenue</i>	<i>Comm.</i>
				<i>Rate</i>			
Adv Pay Canada	0	-	\$ 0.6000	\$ -	\$ -	\$ -	\$ -
Adv Pay Interstate-Interlata	1,312	10,770	\$ 0.2100	\$ -	\$ 2,261.70	\$ -	\$ -
Adv Pay Intrastate-Interlata	4,382	44,937	\$ 0.2500	\$ 0.14	\$ 11,234.25	\$ 6,291.18	\$ -
Adv Pay Intrastate-Intralata	2,763	2,070	\$ 0.2500	\$ 0.14	\$ 517.50	\$ 289.80	\$ -
Adv Pay Local	7,212	68,684	\$ 0.2500	\$ 0.14	\$ 17,171.00	\$ 9,615.76	\$ -
Adv Pay One Call Interstate-Interlata	98	1,217	\$ 0.2100	\$ -	\$ 255.57	\$ -	\$ -
Adv Pay One Call Intrastate-Interlata	190	2,454	\$ 0.2500	\$ 0.14	\$ 613.50	\$ 343.56	\$ -
Adv Pay One Call Intrastate-Intralata	11	124	\$ 0.2500	\$ 0.14	\$ 31.00	\$ 17.36	\$ -
Adv Pay One Call Local	212	2,710	\$ 0.2500	\$ 0.14	\$ 677.50	\$ 379.40	\$ -
Adv Pay US Territories	80	781	\$ 0.2100	\$ -	\$ 164.01	\$ -	\$ -
Collect Interstate-Interlata	0	-	\$ 0.2500	\$ -	\$ -	\$ -	\$ -
Collect Intrastate-Interlata	31	115	\$ 0.2500	\$ 0.14	\$ 28.75	\$ 16.10	\$ -
Collect Intrastate-Intralata	0	-	\$ 0.2500	\$ 0.14	\$ -	\$ -	\$ -
Collect Local	28	82	\$ 0.2500	\$ 0.14	\$ 20.50	\$ 11.48	\$ -
Collect US Territories	0	-	\$ 0.2500	\$ -	\$ -	\$ -	\$ -
Debit Canada	0	-	\$ 0.6000	\$ -	\$ -	\$ -	\$ -
Debit Interstate-Interlata	981	7,117	\$ 0.2100	\$ -	\$ 1,494.57	\$ -	\$ -
Debit Intrastate-Interlata	2,171	18,029	\$ 0.2500	\$ 0.14	\$ 4,507.25	\$ 2,524.06	\$ -
Debit Intrastate-Intralata	223	1,476	\$ 0.2500	\$ 0.14	\$ 369.00	\$ 206.64	\$ -
Debit Local	4,375	31,603	\$ 0.2500	\$ 0.14	\$ 7,900.75	\$ 4,424.42	\$ -
Debit Non-US Caribbean	5	34	\$ 0.6000	\$ -	\$ 20.40	\$ -	\$ -
Debit US Territories	42	381	\$ 0.2094	\$ -	\$ 79.80	\$ -	\$ -
	<u>24,116</u>	<u>192,584</u>			<u>47,347.05</u>	<u>24,119.76</u>	

**NOVEMBER 2020**

<i>Call Type</i>	<i># Calls</i>	<i>Minutes</i>	<i>Billed Rate</i>	<i>Comm.</i>		<i>Revenue</i>	<i>Comm.</i>
				<i>Rate</i>			
Adv Pay Canada	0	-	\$ 0.6000	\$ -	\$ -	\$ -	\$ -
Adv Pay Interstate-Interlata	1,250	10,264	\$ 0.2100	\$ -	\$ 2,155.44	\$ -	\$ -
Adv Pay Intrastate-Interlata	4,533	48,818	\$ 0.2500	\$ 0.14	\$ 12,204.50	\$ 6,834.52	\$ -
Adv Pay Intrastate-Intralata	386	3,654	\$ 0.2500	\$ 0.14	\$ 913.50	\$ 511.56	\$ -
Adv Pay Local	7,454	73,864	\$ 0.2500	\$ 0.14	\$ 18,466.00	\$ 10,340.96	\$ -
Adv Pay Non US Caribbean	1	15	\$ 0.6000	\$ -	\$ 9.00	\$ -	\$ -
Adv Pay One Call Interstate-Interlata	118	1,367	\$ 0.2100	\$ -	\$ 287.07	\$ -	\$ -
Adv Pay One Call Intrastate-Interlata	187	2,408	\$ 0.2500	\$ 0.14	\$ 602.00	\$ 337.12	\$ -
Adv Pay One Call Intrastate-Intralata	5	49	\$ 0.2500	\$ 0.14	\$ 12.25	\$ 6.86	\$ -
Adv Pay One Call Local	195	2,473	\$ 0.2500	\$ 0.14	\$ 618.25	\$ 346.22	\$ -
Adv Pay US Territories	86	754	\$ 0.2100	\$ -	\$ 158.34	\$ -	\$ -
Collect Interstate-Interlata	0	-	\$ 0.2500	\$ -	\$ -	\$ -	\$ -
Collect Intrastate-Interlata	50	200	\$ 0.2500	\$ 0.14	\$ 50.00	\$ 28.00	\$ -
Collect Intrastate-Intralata	0	-	\$ 0.2500	\$ 0.14	\$ -	\$ -	\$ -
Collect Local	27	58	\$ 0.2500	\$ 0.14	\$ 14.50	\$ 8.12	\$ -
Collect US Territories	0	-	\$ 0.2500	\$ -	\$ -	\$ -	\$ -
Debit Canada	0	-	\$ 0.6000	\$ -	\$ -	\$ -	\$ -
Debit Interstate-Interlata	769	5,415	\$ 0.2100	\$ -	\$ 1,137.15	\$ -	\$ -
Debit Intrastate-Interlata	1,592	13,149	\$ 0.2500	\$ 0.14	\$ 3,287.25	\$ 1,840.86	\$ -
Debit Intrastate-Intralata	330	2,367	\$ 0.2500	\$ 0.14	\$ 591.75	\$ 331.38	\$ -
Debit Local	4,013	30,717	\$ 0.2500	\$ 0.14	\$ 7,679.25	\$ 4,300.38	\$ -
Debit Non-US Caribbean	0	-	\$ 0.6000	\$ -	\$ -	\$ -	\$ -
Debit US Territories	16	119	\$ 0.2082	\$ 1.00	\$ 24.78	\$ 119.00	\$ -
	<u>21,012</u>	<u>195,691</u>			<u>48,211.03</u>	<u>25,004.98</u>	

**Highlands County Sheriff's Office**  
**RFP No. 22-001**  
**ADDENDUM 1 – EXHIBIT A**  
**Video Visitation Revenue – Last Twelve Months**

<b>Month</b>	<b>Revenue</b>	<b>Est. MOU</b>
Jan-21	\$2,444.00	6,110
Feb-21	\$2,916.00	7,290
Mar-21	\$2,386.00	5,965
Apr-21	\$2,479.00	6,198
May-21	\$2,147.00	5,368
Jun-21	\$2,278.00	5,695
Jul-21	\$2,038.00	5,095
Aug-21	\$1,883.00	4,708
Sep-21	\$1,707.00	4,268
Oct-21	\$1,527.00	3,818
Nov-21	\$1,549.00	3,873
Dec-21	\$1,630.00	4,075

**Highlands County Sheriff's Office**  
**RFP No. 22-001**  
**ADDENDUM 1 – EXHIBIT B**

This is Exhibit B to Addendum 1 to RFP No. 22-001 *Comprehensive Communications System for the Highlands County Detention Facility* (“RFP”). This Exhibit B provides details concerning the location of phone, kiosk and visitation equipment at the Facility.

<b># Inmate Beds</b>	<b>Post</b>	<b># Phones</b>	<b># Commissary Kiosks</b>	<b># Visitation Stations</b>	<b>Tablets Required?</b>
12	A1	2	1	1	Yes
20	A2	2	1	2	Yes
20	A3	2	1	2	Yes
12	A4	2	1	2	Yes
16	B5	2	1	2	Yes
12	B6	2	1	2	Yes
8	B7	1	1	1	Yes
8	B8	1	1	1	Yes
12	B9	2	1	2	Yes
64	C10	4	1	3	Yes
48	D23	3	1	2	Yes
48	D24	4	1	2	Yes
72	E12	4	1	3	Yes
72	F13	4	1	3	Yes
32	G14	2	1	2	Yes
12	G15	1	1	1	Yes
20	G16	2	1	1	Yes
10	G22	1	1	1	Yes
Varies	Booking	1	0	0	No
1	Medical 1	1	1	1	No
1	Medical 2	1	1	1	No
2	Medical 3	1	1	1	No
3	Observation 1-3	0	0	Mobile Visitation Cart	No